



Rix Orthodontics Patient Protocols for 2020

- Please bring the **Covid-19 Consent Form** with you on your **first visit**.
- **Subsequent screenings** will be **verbal**.
Screening results could lead to your visit being postponed for 14 days. All staff will be screened daily in the same manner. Stay home if you have symptoms.
- When you arrive, please **remain in your car and text 403 813-7330*** to let us know you have arrived. We will text you when to come upstairs. We are required to limit the number of people in the clinic. *Please make note of this number in your phone. If your cell data is off, please phone this number.
- **A parent is needed for** New Patient Exams, Case Presentations, Observation exams, Myobrace delivery and Tongue Tie Release exams.
- For all other appointments **parents, please deliver younger children to the door, then return to the car** (unless you have very young, anxious or disabled children). We will text you if you need to come up for any reason. As per The Alberta Dental Association and Alberta Health Covid regulations, only one parent is allowed per patient **when required**. We cannot accommodate siblings, so please arrange babysitting accordingly.
- Everyone must wear **masks** in the clinic and in the building, except during treatment.
- **Practise physical distancing**. Physical distancing is not possible for the actual treatment procedure but our team members will be wearing the appropriate PPE to maximize protection for all.
- After the patient is finished treatment, we will text you to get your child at the door. Please re-book over the phone. Please remind young ones not to leave the office until you are with them.
- The **waiting room is closed except** for immediate patients. Please note that due to ADA&C regulations, there is no coffee machine, no ipad station and no reading material in the waiting room.
- The public restroom in the 3rd floor lobby is open.
- We expect these protocols to be in place up to a year or more.